



APCO Member & Chapter Services Monthly E-Newsletter

December 2011

To APCO Chapters that I support as part of my duties as your chapter representative on the APCO Member and Chapter Services Committee.

**Atlantic
Ohio
Pennsylvania**

*******CHAPTER OFFICERS*******

Please present this information to your chapter members electronically and at meetings or presentations.

Membership Numbers for November 2011

Review of Membership Numbers:

As of December 1	Dec. 1 2010	Dec. 1 2011	Net Gain/Loss Previous Year	Percentage Gain/Loss Previous Year	Net Gain/Loss Previous Month	Percentage Gain/Loss Previous Month
Full	8,087	7,877	-210	-2.7%	22	0.3%
Associate	4,379	4,377	-2	0.0%	27	0.6%
Commercial	1,287	1,198	-89	-7.4%	6	0.5%
TOTAL						
MEMBERS	13,753	13,452	-301	-2.2%	55	0.4%

110 New members during the month of November 2011.

➤ Top Individual Category Growth:

- Telecommunicator/Dispatcher 43% 47 members
- Director 7% 19 members
- Supervisor 17% 10 members

- Chapters recruiting the most:
- South Carolina 13% 14 members
- Atlantic 10% 11 members
- Iowa Chapter 8% 8 members

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## **APCO 2012 Women in Public Safety Communications Conference**

The Women in Public Safety Communications Leadership Conference has been **cancelled** for 2012 with the intent to restructure the format to better align with attendee needs. For those with interest in the Women’s Conference, there will be special session(s) focusing on women in leadership during the 78th Annual Conference & Expo in Minneapolis, MN.

Stay tuned for more information on [www.apco2012.org](http://www.apco2012.org).

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Member Retention Survey

A special note of thanks for all the Chapter Officers that responded to our (MCSC) recent “Request for Help” in sending out the survey link to all your State’s Officers. Prior to that request, we only had a response from 16 members nationwide! After our personal request, we received an additional 60 responses in just a couple of days! It’s still not too late to get your response in. Every survey response will just benefit all our chapters with much needed information. Once again, a hearty Thank You from MCSC.

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## **Need Money for Training?** **\$68,250 was awarded last year to 112 applicants!**

Call for Applicants: Beginning January 1 through March 31, 2012 the APCO Institute will accept applications for CAC/Silent Key Scholarships. These scholarships are available to qualified applicants who desire to continue their education in the field of public safety communications.

Scholarships awards can be applied to all APCO Institute courses, APCO Virtual College (Jacksonville University) and attendance to an APCO International educational event such as the Annual Conference in Minneapolis (up to \$500). Please help spread the word to the Chapters in your region.

APCO has two general scholarship funds: **Silent Key** and the **Commercial Advisory Council (CAC)**. Silent Key was created to remember and honor individuals who have close ties to APCO through charitable donations. CAC funds come from our corporate sponsors who generously support the public safety community.

## What do you need to do?

Download the scholarship information below or go to the Forms and Information link on the APCO Institute web page for complete details and instructions.

[www.apcointl.org/institute/forms\\_information.htm](http://www.apcointl.org/institute/forms_information.htm).

Here are some quick points to remember:

- Scholarships are available to all APCO members so if you are not a member, join today!
- You have one year to enroll in classes and/or use your scholarship money
- Agency information is required however, scholarship money is paid directly to the member, not the agency
- **You must submit your application by March 31**

*If you would like to discuss scholarships, contact your representative on the Member & Chapter Services Committee or the Institute Advisory Committee. You may also contact the APCO Institute staff.*

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APCO-International Public-Safety Communications Award Program

APCO International presents awards to public safety communications personnel who have demonstrated the highest levels of personal and professional conduct and performance in the line of duty.

Award categories currently include Telecommunicator of the Year, Communications Center Director of the Year, Line Supervisor of the Year, Radio Frequency (RF) Technologist of the Year, Information Technologist of the Year, Trainer of the Year, and Team of the Year.

2012 nominations can be made now and will be accepted until April 1, 2012.

<http://www.apco911.org/new/membership/awards.php>

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## **Event Assistance - Chapter Conferences**

When your chapter conference is coming up, please use the [Chapter Event Assistance Form](#) to request APCO brochures and give-aways. This form ensures that we've got the correct shipping information and understand the quantities you need. Also, have your chapter conference listed on the APCO calendar by contacting Ann Russo in Membership services.

For more information go to: <http://www.apco911.org/new/membership/calendar.php>

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APCO Institute

The APCO Institute has many classes available for your training needs. Many of these classes are being held throughout the area. Listed below are just a few of the co-hosted classes and I am sure the agencies co-hosting the class would appreciate your support in making their class a success.

COMMUNICATIONS CENTER SUPERVISOR COURSE

North Andover, MA. 2-8-2012 thru 2-10-2012

COMMUNICATIONS TRAINING OFFICER COURSE

Chambersburg, PA. 1-11-2012 thru 1-13-2012

North Andover, MA. 1-23-2012 thru 1-25-2012

Rock Hill, S.C. 2-22-2012 thru 2-24-2012

COMMUNICATIONS TRAINING OFFICER INSTRUCTOR COURSE

Southaven, MS. 1-9-2012 thru 1-13-2012

Daytona Beach, FL. 1-23-2012 thru 1-27-2012

Worcester, MA. 1-23-2012 thru 1-27-2012

EMERGENCY MEDICAL DISPATCH MANAGER

North Andover, MA 1-12-2012

FIRE SERVICE COMMUNICATIONS COURSE

North Miami Beach, FL. 1-16-2012 thru 1-19-2012

FIRE SERVICE COMMUNICATIONS INSTRUCTOR COURSE

Southaven, MS. 1-9-2012 thru 1-13-2012

PUBLIC SAFETY TELECOMMUNICATOR INSTRUCTOR COURSE

Southaven, MS. 1-9-2012 thru 1-13-2012

Daytona Beach, FL. 1-23-2012 thru 1-27-2012

Worcester, MA. 1-23-2012 thru 1-27-2012

To view all classes being held and register for an onsite or online class, go to www.apcointl.org. On the left side of the page click on "Training & Certification", then "Schedule & Registration", then select a course to open the drop down menu for class locations and dates. You can also register for any of the classes' right there online.

APCO Institute has the most cost convenient and cost effective Training Programs available!

Online Classes – Available 24/7

We'll come to you, contract or co-host a class at your agency.

<http://apcointl.org/register>

To request an Institute Course Catalog email your name and mailing information to:
institute@apco911.org

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**Here to serve.**

As your Chapter Representative on the Member & Chapter Services Committee please feel free to contact me with any questions or issues you feel I could be a help with. If there are any upcoming events or other information you would like posted in this newsletter, do not hesitate to forward the information to your Member and Chapter Services Committee representative and it will be forwarded to the committee for review and inclusion in upcoming newsletters. I may not know all the answers but I can certainly help to get you headed in the right direction.

***Charlene***

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Member & Chapter Services Committee  
Serving the Atlantic, Ohio  
and Pennsylvania Chapters

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