



APCO Member & Chapter Services Monthly E-Newsletter

November 2011

To APCO Chapters that I support as part of my duties as your chapter representative on the APCO Member and Chapter Services Committee.

**Atlantic
Ohio
Pennsylvania**

*******CHAPTER OFFICERS*******

Please present this information to your chapter members electronically and at meetings or presentations.

Membership Numbers for October 2011

Review of Membership Numbers:

As of October 1	Nov. 1 2010	Nov. 1 2011	Net Gain/Loss Previous Year	Percentage Gain/Loss Previous Year	Net Gain/Loss Previous Month	Percentage Gain/Loss Previous Month
Full	8,068	7,855	-213	-2.7%	19	0.2%
Associate	4,317	4,350	33	0.8%	27	0.6%
Commercial	1,283	1,192	-91	-7.6%	9	0.8%
TOTAL						
MEMBERS	13,668	13,397	-271	-2.0%	55	0.4%

130 New members during the month of October 2011.

➤ Top Individual Category Growth:

- Telecommunicator 46% 60 members
- Director 15% 19 members
- Supervisor 8% 10 members

- Chapters recruiting the most:
- Atlantic Chapter 11% 14 members
- South Carolina Chapter 8% 11 members
- Virginia Chapter 8% 11 members

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**APCO 2012 Women in Public Safety Communications Conference**

**APCO International is excited to be hosting the Women in Public Safety Communications Leadership Conference, April 18-19, 2012 at the Hyatt Regency Grand Cypress in Orlando, Florida.**

Be an influence. Be a mentor. Be a leader. Take the next step in your career and be a presenter at the 4th Annual Women’s Conference. [Submissions for presentations](#) are being accepted until December 21, 2011.

This is your opportunity to shape future leaders, share your insights and support your peers. It’s your turn to be a force of change and foster growth amongst women leaders in public safety communications.

These powerful sessions will impact “Women Who Lead” on topics in the public-safety communications industry, including:

- What it means to be a leader in 2012: How to get there? How you got there? How to keep moving forward?
- Road to Leadership
- Life in Public Safety Communications
- Career Development
- Stress Management
- Work/Life Balance
- Health & Wellness

For Women, By Women - be a part of this interactive and engaging event by submitting your session today!

**[Submit Online Now!](#)**

**Deadline:** December 21, 2011

For more information please visit <http://wipsc.apcointl.org/>

[Sponsorship opportunities](#) are also available.

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Member Retention Survey

Many of us have just finished our statewide conferences and have seen our attendance drop in the past few years. We have heard from some of you about ideas of how to get your attendance up or help with the cost for some folks coming from smaller counties with no training or travel budget. Some chapters offer scholarships, while others give certificates for free registration the following year in their raffle drawings or prizes. Many chapters have combined their state conferences with other organizations to help with cost. What are some ideas your chapter has come up with to help with attendance? What has worked or what hasn't worked? Share your ideas by logging on to PSConnect. Once in PSConnect click on Resources, All Libraries, then select APCO Open Forum. In the search box type "We Want to Hear Your Ideas" and it should bring you to the message. To give us your ideas, on the left side of the page click on "Reply to Sender" and you will be able to send them to Tasha Todd who will put together the ideas for the Member and Chapter Services Committee.

We appreciate your time but more importantly we will appreciate your ideas.

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## Ready or Not, Here They Come: Data & IP in Emergency Response

DATE: Dec. 6, 2011  
TIME: 1 pm ET/10 am PT

Speakers:  
Stephen J. Wisely  
Kathy McMahon  
Steve Graves

COST: FREE

[Click Here  
To Register](#)

*In this world nothing can be said to be certain,  
except death and taxes.*

—Benjamin Franklin, 1789

Although death and taxes may be the ultimate certainties of life, the absolute certainties of next-generation mission critical communications are data and IP.

Whether discussing next-gen PSAPs, communication networks or notification systems, the conversation inevitably turns to the requirement to quickly and efficiently process large quantities of data and the need for the flexibility, survivability and cost-effectiveness of IP communications.

This presentation will address how agencies should prepare for this new paradigm to take maximum advantage of the benefits it will provide.

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Event Assistance - Chapter Conferences

When your chapter conference is coming up, please use the [Chapter Event Assistance Form](#) to request APCO brochures and give-aways. This form ensures that we've got the correct shipping information and understand the quantities you need. Also, have your chapter conference listed on the APCO calendar by contacting Ann Russo in Membership services.

For more information go to: <http://www.apco911.org/new/membership/calendar.php>

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## **APCO Institute**

The APCO Institute has many classes available for your training needs. Many of these classes are being held throughout the area. Listed below are just a few of the co-hosted classes and I am sure the agencies co-hosting the class would appreciate your support in making their class a success.

### **COMMUNICATIONS CENTER SUPERVISOR COURSE**

|                    |                          |
|--------------------|--------------------------|
| Kenosha, WI.       | 12-6-2011 thru 12-8-2011 |
| North Andover, MA. | 2-8-2012 thru 2-10-2012  |

### **COMMUNICATIONS TRAINING OFFICER COURSE**

|                    |                          |
|--------------------|--------------------------|
| Chambersburg, PA.  | 1-11-2012 thru 1-13-2012 |
| North Andover, MA. | 1-23-2012 thru 1-25-2012 |
| Rock Hill, S.C.    | 2-22-2012 thru 2-24-2012 |

### **COMMUNICATIONS TRAINING OFFICER INSTRUCTOR COURSE**

|                    |                          |
|--------------------|--------------------------|
| Southaven, MS.     | 1-9-2012 thru 1-13-2012  |
| Daytona Beach, FL. | 1-23-2012 thru 1-27-2012 |
| Worcester, MA.     | 1-23-2012 thru 1-27-2012 |

### **EMERGENCY MEDICAL DISPATCH MANAGER**

|                   |           |
|-------------------|-----------|
| North Andover, MA | 1-12-2012 |
|-------------------|-----------|

### **FIRE SERVICE COMMUNICATIONS COURSE**

|                        |                          |
|------------------------|--------------------------|
| North Miami Beach, FL. | 1-16-2012 thru 1-19-2012 |
|------------------------|--------------------------|

### **FIRE SERVICE COMMUNICATIONS INSTRUCTOR COURSE**

|                |                         |
|----------------|-------------------------|
| Southaven, MA. | 1-9-2012 thru 1-13-2012 |
|----------------|-------------------------|

### **PUBLIC SAFETY TELECOMMUNICATOR INSTRUCTOR COURSE**

|                    |                          |
|--------------------|--------------------------|
| Southaven, MS.     | 1-9-2012 thru 1-13-2012  |
| Daytona Beach, FL. | 1-23-2012 thru 1-27-2012 |
| Worcester, MA.     | 1-23-2012 thru 1-27-2012 |

To view all classes being held and register for an onsite or online class, go to [www.apcointl.org](http://www.apcointl.org). On the left side of the page click on "Training & Certification", then "Schedule & Registration", then select a course to open the drop down menu for class locations and dates. You can also register for any of the classes' right there online.

APCO Institute has the most cost convenient and cost effective Training Programs available!

Online Classes – Available 24/7

We'll come to you, contract or co-host a class at your agency.

<http://apcointl.org/register>

To request an Institute Course Catalog email your name and mailing information to:  
[institute@apco911.org](mailto:institute@apco911.org)

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[Here to serve.](#)

As your Chapter Representative on the Member & Chapter Services Committee please feel free to contact me with any questions or issues you feel I could be a help with. If there are any upcoming events or other information you would like posted in this newsletter, do not hesitate to forward the information to your Member and Chapter Services Committee representative and it will be forwarded to the committee for review and inclusion in upcoming newsletters. I may not know all the answers but I can certainly help to get you headed in the right direction.

Charlene

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