

**2008 Atlantic Chapter Conference Schedule**  
**Monday, October 27, 2008**

TIME		ACTIVITY	LOCATION
FROM	TO		
7:00 AM	4:00 PM	Registration	Lobby
7:00 AM	8:00 AM	Breakfast	Presidential Hall
8:00 AM	8:30 AM	Opening Speaker- Ray Burton, NH Executive Council	Presidential Hall
8:30 AM	10:00 AM	Chapter Meeting	Presidential Hall
10:00 AM	Noon	Grand Opening Exhibits - Exclusive Hours	Crystal Ballroom, Main Dining Room, Hunt Room
10:00 AM	5:00 PM	Exhibits Open	Crystal Ballroom, Main Dining Room, Hunt Room
Noon	1:00 PM	Lunch	Presidential Hall
1:00 PM	2:00 PM	Stress: It's All in Your Head Tony Harrison, Public Safety Group	Coolidge Room
1:00 PM	2:00 PM	"Officer Down" What Dispatchers Need to Know Lt. Robert Graham, Professional Dispatch Management	Golf Clubhouse
1:00 PM	2:00 PM	APCO Frequency Coordinators available for assistance	Cleveland Room
2:00 PM	3:00 PM	APCO-AFC Steps to a Successful FCC License Jim Kowalik, NH Department of Safety	Cleveland Room
2:00 PM	3:00 PM	NH TERT- What Is It? Mike Geary, NH Division of Emergency Services	Coolidge Room
2:00 PM	3:00 PM	The Good, The Bad, and The Ugly Lt. Robert Graham, Professional Dispatch Management	Golf Clubhouse
3:00 PM	5:00 PM	Exhibits - Exclusive Hours	Crystal Ballroom, Main Dining Room, Hunt Room
5:00 PM	6:00 PM	Social Hour	TBA
6:00 PM	Close	Dinner followed by Entertainment	Presidential Hall

**2008 Atlantic Chapter Conference Schedule  
Tuesday, October 28, 2008**

TIME		ACTIVITY	LOCATION
FROM	TO		
7:00 AM	10:00 AM	Registration	Lobby
7:00 AM	8:00 AM	Breakfast	Presidential Hall
8:00 AM	9:00 AM	CJIS: Looking to the Future Mary Kay MacNichol, NH State Police	Coolidge Room
8:00 AM	9:00 AM	Securing The PSAP in the Next-Gen World Tim Samuelson, Plant CML	Cleveland Room
9:00 AM	10:00 AM	NCS Priority Telecommunications Services Dan Currie, Government Emergency Telecommunications Service	Cleveland Room
9:00 AM	10:00 AM	Handling Domestic Violence Calls Lt Robert Graham, Professional Dispatch Management	Golf Clubhouse
9:00 AM	10:00 AM	APCO Frequency Coordinators available for assistance	Coolidge Room
9:00 AM	3:00 PM	Exhibits Open	Crystal Ballroom, Main Dining Room, Hunt Room
10:00 AM	11:00 AM	Introduction to Communications Accreditation Karen Shepard, CALEA	Cleveland Room
10:00 AM	11:00 AM	Supervising Problem Employees Lt. Robert Graham, Professional Dispatch Management	Golf Clubhouse
11:00 AM	Noon	Exhibits - Exclusive Hour	Crystal Ballroom, Main Dining Room, Hunt Room
Noon	1:00 PM	Lunch	Presidential Hall
1:00 PM	2:00 PM	From Threat to Prosecution: Five Steps to a Safer City Chris Gallahan, Mid-Atlantic Region, NICE Systems	Coolidge Room

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1:00 PM	2:00 PM	The Evolution of Radio Coverage Testing Walter Karvetski, CTA Communications	Cleveland Room
2:00 PM	3:00 PM	Exhibits - Exclusive Hour - Prize Drawings	Crystal Ballroom, Main Dining Room, Hunt Room
3:00 PM	4:00 PM	Interoperability of Dispatchers Robyn Crosby, C-O-MM Fire Department, Osterville , MA	Coolidge Room
3:00 PM	4:00 PM	Do You Know What's On Your EMS Menu? Sue Prentiss, Chief, FST & EMS, NH Bureau of EMS	Cleveland Room
4:00 PM	5:00 PM	Utilizing Psychological First Aid Pricipals by Emergency Communications Professionals Paul Deignan, NH Dept of Homeland Security and Emergency Management	Coolidge Room
4:00 PM	5:00 PM	What APCO Institute Can Do For You Pam Kaufman, APCO Institute	Cleveland Room
5:00 PM	6:00 PM	Social Hour	TBA
6:00 PM	Close	Dinner followed by Entertainment	Presidential Hall

**2008 Atlantic Chapter Conference Schedule**  
**Wednesday, October 29, 2008**

TIME		ACTIVITY	LOCATION
FROM	TO		
7:00 AM	8:00 AM	Registration	Lobby
7:00 AM	8:00 AM	Breakfast	Presidential Hall
8:00 AM	9:00 AM	What If...?? Nate McClure, Public Safety Consultant, CTA Communications	Golf Clubhouse
8:00 AM	9:00 AM	APCO Standards Development: What's New? Frank Kiernan, Director Emergency Communications, Meriden CT	Coolidge Room
8:00 AM	9:00 AM	Recently Enacted Massachusetts Legislation Frank Pozniak, Massachusetts 911	Cleveland Room
9:00 AM	10:00 AM	Narrow Banding: What You Have to Face Mark Poole, APCO Frequency Advisor, State of Maine	Coolidge Room
9:00 AM	10:00 AM	Get the Answers! Dave Clemons and Peter Thomas, APCO-Atlantic Chapter	Cleveland Room
10:00 AM	11:00 AM	Chapter Meeting	Presidential Hall
11:00 AM	Noon	Award Presentations	Presidential Hall
Noon	1:00 PM	Lunch	Presidential Hall
1:00 PM	2:30 PM	Committee Post Conference Meeting	