



APCO International Atlantic Chapter



2010 Conference Proposed Educational Tracks

1. **Skywarn Training from the NWS.** This 2 hour track covers how to recognize significant weather events, history of severe weather events and what a 911 Center can do to prepare for those events. This track is also recommended if your county/agency wants to be designated a "storm ready community" by the National Weather Service. Presenter Steve DiRienzo
2. **National Center for Missing & Exploited Children** -This track will cover the 911 Center roles in missing person cases. How amber alerts can be used in missing person cases, recommended "gold" standard for 911 Centers in working with missing children. Presenter Monna Wallace
3. **Telecommunicator Internet Tool Box**-This track reviews and discusses the importance of the internet and the role it can play in effectively assisting Telecommunicators in their daily duties at the 911 Center.
4. **EMD the Forgotten 1st Responders**- This track covers the role as the EMD as a first responder in emergencies. It reviews how the 911 staff is the 1st of the 1st responders. Presenter Brad Smith-AMR Ambulance
5. **NYS Homeland Security Interoperability & Emergency Communications**- This track by Director John Gibb will cover recent departmental consolidations under NYS homeland security. He will review the role of Homeland security in communications and interoperability. Presenter John Gibb NYS Homeland Security
6. **US Army WMD CST**- This track will cover the 2nd army division's role for WMD response from their civil support team. The Major will review the military role in a WMD event on American soil. How the military can assist the local response and review the resources and capabilities of the US Army. They will also display some of their response equipment in the parking lot.
7. **NG-911 from Intrado**- Mike Lee from Intrado will cover NG-911 and the emerging technologies being worked on at Intrado and within the industry as a whole.
8. **Alcatel Lucent Wireless Broadband**- This track will review broadband as we know today and the new emerging broadband technologies for Public Safety use in the future. They will review how this all ties into the National Broadband plan as well.
9. **Motorola**-Rick Pollack from Motorola will review trunked radio and various emerging radio technologies in the future. He will review how broadband may impact Public Safety in the future.
10. **RF Harris Radio**- They will review trunked radio and their emerging technologies including multi-band radios for interoperability. Harris will review how their military experience can be applied in Public Safety.
11. **NG-911 from TCS**- Bob Gojanovich will review TCS's plans for NG-911 and how they can assist the industry moving forward.
12. **NG-911 from Plant/CML**- This track will review plans within the 911 telephone industry for NG-911 and how the vast arrays of information can be captured and saved for future reference. Presenter TBD
13. **Panel Discussion 911 PSAP Consolidation**- Hear from your peers their ideas on PSAP consolidation. During times of increasing economic pressures there is a move towards PSAP consolidation. Hear from industry leaders who are looking into consolidation, leaders who have done it and are currently in consolidated PSAP's.
14. **AMBER Alerts**- Gary Kelly from NYSP will review Amber Alerts, how they are activated, and the NYSP role in Amber Alerts, the critical nature of timing for Amber alerts and why they are an effective tool. Presenter Gary Kelly-NYSP
15. **Nice Systems Recording Systems**- Linda Haelson from Nice will talk about NG-911 and its impact on recording systems. She will review new technologies that NICE is pursuing to "record" all the voice, data, and text and so on that go along with NG-911. Presenter Linda Haelson