

CHAPTER CONFERENCE SCHEDULE

| Sunday, October 3, 2010 | | | |
|-------------------------|----------|--|----------------------|
| TIME | | ACTIVITY | LOCATION |
| FROM | TO | | |
| 1:00 PM | 12:00 AM | Exhibits Set Up and Exhibitor Registration | Exhibit Hall |
| 2:00 PM | 6:00 PM | Attendee Registration | Mezzanine |
| 6:00 PM | 8:00 PM | Welcome Reception | Holiday Inn 205 Club |

| Monday, October 4, 2010 | | | |
|-------------------------|----------|---|-----------------|
| TIME | | ACTIVITY | LOCATION |
| FROM | TO | | |
| 8:00 AM | 2:00 PM | Attendee Registration | Mezzanine |
| 8:00 AM | 9:00 AM | Breakfast and Conference Opening | Courtyard |
| 9:00 AM | 10:15 AM | APCO Chapter Meeting #1 | Phoenix Room |
| 10:00 AM | 5:00 PM | Exhibits Open | Stonehenge |
| 10:15 AM | 12:00 PM | Exclusive Exhibit Hours | Stonehenge |
| 10:30 AM | | Coffee Break | Stonehenge |
| 12:00 PM | 1:30 PM | Lunch | Courtyard |
| 1:30 PM | 2:45 PM | Telecommunicator Internet Tool Box -This track reviews and discusses the importance of the internet and the role it can play in effectively assisting Telecommunicators in their daily duties at the 911 Center. | State Room |
| | | EMD :Saving Lives Over the Phone This track covers the role of the EMD as a first responder in emergencies. It reviews how the dispatcher is the 1 st of the 1 st responders. Presenter Brad Smith-AMR Ambulance | Capitol Room |
| | | NYS Homeland Security Interoperability & Emergency Communications - This track by Director John Gibb will cover recent departmental consolidations under NYS homeland security. He will review the role of Homeland security in communications and interoperability. Presenter John Gibb NYS Homeland Security | Phoenix Room |
| 2:45 PM | | Coffee Break | Stonehenge |
| 3:00 PM | 4:00 PM | State Meetings | Phoenix Room |
| 4:00 PM | 5:00 PM | Exclusive Exhibit Hours | Stonehenge |
| 6:00 PM | 8:00 PM | Tour State Museum 9/11 Exhibit | Off Site Albany |

Tuesday, October 5, 2010

| TIME | | ACTIVITY | LOCATION |
|----------|----------|---|--------------|
| FROM | TO | | |
| 8:00 AM | 2:00 PM | Attendee Registration | Mezzanine |
| 8:00 AM | 9:00 AM | Breakfast | Courtyard |
| 8:30 AM | 5:00 PM | Customer Service in Public Safety Communications Center. NOTE: Requires Separate Registration | State Room |
| 9:00 AM | 4:00 PM | Exhibits Open | Stonehenge |
| 9:00 AM | 10:00 AM | US Army WMD CST - This track will cover the 2 nd army division's role for WMD response from their civil support team. The Major will review the military role in a WMD event on American soil. How the military can assist the local response and review the resources and capabilities of the US Army. They will also display some of their response equipment in the parking lot. | Phoenix Room |
| | | Emerging Technology -Mike Lee from Intrado will cover NG-911 and the emerging technologies being worked on at Intrado and within the industry as a whole. | Capitol Room |
| 10:00 AM | 11:00AM | Wireless Broadband - Alcatel Lucent will review broadband as we know today and the new emerging broadband technologies for Public Safety use in the future. They will review how this all ties into the National Broadband plan as well. | Phoenix Room |
| | | Massachusetts Guidelines and Model Policy for PSAPs and Telecommunicators for Handling Calls for Missing and Exploited Children -This track will cover the 911 Center 's role in missing person cases. Presenter Monna Wallace | Capitol Room |
| 10:30 AM | | Coffee Break | Stonehenge |
| 11:00 AM | 12:00 PM | Exclusive Exhibit Hours | Stonehenge |
| 12:00 PM | 1:30 PM | Lunch | Courtyard |
| 1:30 PM | 3:00 PM | Exclusive Exhibit Hours | Stonehenge |
| 2:45 PM | | Coffee Break | Stonehenge |
| 3:00 PM | 4:00 PM | Emerging Radio Technology -Rick Pollack from Motorola will review trunked radio and various emerging radio technologies in the future. He will review how broadband may impact Public Safety in the future. | Phoenix Room |
| | | Moving Forward - Bob Gojanovich will review TCS's plans for NG-911 and how they can assist the industry moving forward. | Capitol Room |
| 4:00 PM | | Exhibits Close | Stonehenge |
| 4:00 PM | 5:00 PM | APCO Chapter Meeting #2 - Elections | Phoenix Room |

Wednesday, October 6, 2010

| TIME | | ACTIVITY | LOCATION |
|----------|----------|--|--------------|
| FROM | TO | | |
| 8:00 AM | 10:00 AM | Attendee Registration | Mezzanine |
| 8:00 AM | 9:00 AM | Breakfast | Courtyard |
| 9:00 AM | 10:30 AM | Radio Interoperability- RF Harris will review trunked radio and emerging technologies including multi-band radios for interoperability. RF Harris will review how their military experience can be applied in Public Safety. | Capitol Room |
| | | Skywarn Training from the NWS. This 2 hour track covers how to recognize significant weather events, history of severe weather events and what a 911 Center can do to prepare for those events. This track is also recommended if your county/agency wants to be designated a “storm ready community” by the National Weather Service. Presenter Steve DiRienzo | Phoenix Room |
| | | NG NOW: A look at what PSAPs can and have done to prepare for Next Generation as the 9-1-1 community awaits the arrival of Next Generation standards, content, and implementation. | State Room |
| 10:30 AM | | Coffee Break | Mezzanine |
| 10:45 AM | 12:00 PM | Panel Discussion 911 PSAP Consolidation- Hear from your peers their ideas on PSAP consolidation. During times of increasing economic pressures there is a move towards PSAP consolidation. Hear from industry leaders who are looking into consolidation, leaders who have done it and are currently in consolidated PSAP’s | Phoenix Room |
| | | AMBER Alerts- Gary Kelly from NYSP will review Amber Alerts, how they are activated, and the NYSP role in Amber Alerts, the critical nature of timing for Amber alerts and why they are an effective tool. Presenter Gary Kelly-NYSP | Capitol Room |
| | | For the Record: Linda Haelson from Nice Systems Recording Systems will talk about NG-911 and its impact on recording systems. She will review new technologies that NICE is pursuing to “record” all the voice, data, and text and so on that go along with NG-911. Presenter Linda Haelson | State Room |
| 12:00 PM | 1:30 PM | Lunch and Swearing in of New Officers | Stonehenge |
| 1:30 PM | | Conference Closes | |